

Success Stories



This September marked the sixth year of partnership with Habitat for Humanity of Greater Nashville for Service Management Systems and SMS Holdings, Service Management Systems' parent company. Working alongside their families, Habitat provides a great deal of training in preparation for the responsibilities of home ownership and SMS is proud to partner with such a worthy organization. On Saturday, September 8th, 2018, SMS and SMS Holdings was a part of building a home for the family of Shawnta Shields.



About Shawnta

For Shawnta Shields, three is a magic number. She applied for Habitat for Humanity of Greater Nashville's homeownership program and on her third try, she got accepted into the program. She was determined to be the first person in her family to own a home, and she knew a Habitat home would be affordable for her and her three children. Shawnta spent most of her life in public housing and she was willing to work to have a home of her own, and to remain committed to her dream until the numbers were right.



Shawnta Shields and her family, standing in front of their new home at the dedication ceremony.

“The most exciting thing about being a Habitat homeowner is I will get to help build and live in a brand-new home!”

- Shawnta Shields

Shawnta has worked for the Tennessee Department of Labor since 2012, recently getting promoted to benefits auditor. She is working hard to pay off college debts and budgeting to be a responsible homeowner. Shawnta feels homeownership will give her family more stability and she wants to be a good role model for her children.

Build Day

SMS extends a special thank you to everyone from both our SMS team and the SMS Holdings crew who volunteered on Saturday, September 8th, 2018 to participate in this year's Habitat for Humanity build. Because of their hard work and dedication, Shawnta and her family are now able to enjoy living in their brand new home!

SMS is so proud of our employees and leaders that come together each year to serve our communities through this wonderful, charitable organization. We can't wait to see you all next year for another great build! Check out the pictures below from the build day. You might see some of our familiar SMS faces in the mix!

SMS Volunteers: Michael Bellonis, Glenn Desposito, Tim Gordon, Rachel Hearn, Lindsey Henderson, Denny Lyons, Chuck Renn, Elsy Rodriguez, Snow Rose, Michael Stanley, April Yandell, Steven Yandell

SMS Holdings Volunteers: Jim Burnett, Michelle Hall, Mark Hall, Rickie Hall, Don Hall, Sheki Hollis, Joe Sepanek



Dedication Day

Denny Lyons, our SMS Director of Business Development and Operations, was more than happy to attend the Habitat for Humanity Dedication Ceremony for Shawnta Shields and her family on October 14th, 2018. He also got the honor of handing Shawnta the keys to her new home.

It's amazing to see how our SMS crew, SMS Holdings team and the other volunteers were all a part of building this beautiful home. We want to say thank you again to all the volunteers who came out to help this year, and we wish Shawnta and her family all the best. Below are a few pictures from the dedication day's festiviites!

