

## Service Management Systems

# Success Stories



Service Management Systems' (SMS) Operations Manager, Mark Moser, and his team at Susquehanna Valley Mall in Selinsgrove, PA have been utilizing an organization called Suncom Industries for some time to help with their staffing needs.

"Suncom Industries is a nonprofit, human services agency, which helps people with developmental and physical disabilities improve the quality of their lives. Their goal is to provide the vocational training and skill development for individuals to grow to their fullest potential.

People with developmental and physical disabilities also dream of having a job, a social life with friends and coworkers and being independent, no different than your own dreams. Suncom offers people with disabilities the opportunity to achieve these goals and live their dream." (<http://www.suncom.org/>)

SMS has partnered with Suncom since 2015, and currently employs three part-time employees staffed through the program at Susquehanna Valley Mall. Richard, Franklin and Sean, all employed through the Suncom program, work part-time each week, cleaning office areas, patrolling common areas/restrooms, making trash runs and so much more! They have become a great asset to Mark and his team at Susquehanna Valley Mall.

On October 23, 2019, SMS was named the Employer of the Year by Suncom. SMS was honored at an annual Suncom awards dinner, where Mark and his wife attended. Congratulations to Mark and his team at Susquehanna Valley Mall for the Employer of the Year award and for consistently exhibiting our SMS Core Values on a daily basis. We are incredibly proud of each and every one of you, and we look forward to a long-lasting partnership with Suncom in the future.



From left to right: Carrie Charles (Community Integrated Employment Services -CIES- Director), Patrick Cioggi (CIES Assistant Director) and Matt Moser at the banquet dinner, accepting the Employer of the Year Award.