## **Service Management Systems**

## Success Stories



Each month, our SMS Healthcare customers at Memorial Health University Medical Center in Savannah, GA, select an individual to receive their "Extra Mile" Award. This award recognizes non-clinical staff at the HCA Healthcare facility who have gone the extra mile to aid in the hospital's success. In May 2021, Joseph Simmons was recognized by Memorial's executive leadership team as the month's award winner.

Joseph has worked at Memorial for over ten years in various positions. Since October 2020, he has served as an Operations Manager on our Environmental Care Team. Joseph is a crucial leader to our First Shift teams, keeping the EVS operations running smoothly. Joseph exemplifies our Core Values and Whatever It Takes motto in all that he does.

"Joseph is an exceptional leader. He is always willing to go above and beyond the call of duty to support our patients, staff and visitors at Memorial. On a daily basis, he always has an upbeat attitude and puts his best foot forward in providing exceptional customer services."

Pablo Rivera, SMS Healthcare Division Manager



## Pictured from left to right:

Kevin Radford, SMSHC Assistant Director | Shayne George, Memorial Health CEO | Shelly Harrell, Memorial Health VP of Business Development | Alisa Griner, Memorial Health VP of HR | Chris Brumback, Memorial Health VP of Resource Management | Joseph Simmons, SMSHC Operations Manager, with his award | Dr. Thacker, ACMO | Matt Hasbrouck, Memorial Health COO | Jonathan Jefferson, Memorial Health VP of Operations | Dr. Meguiar, CMO