

OPS360

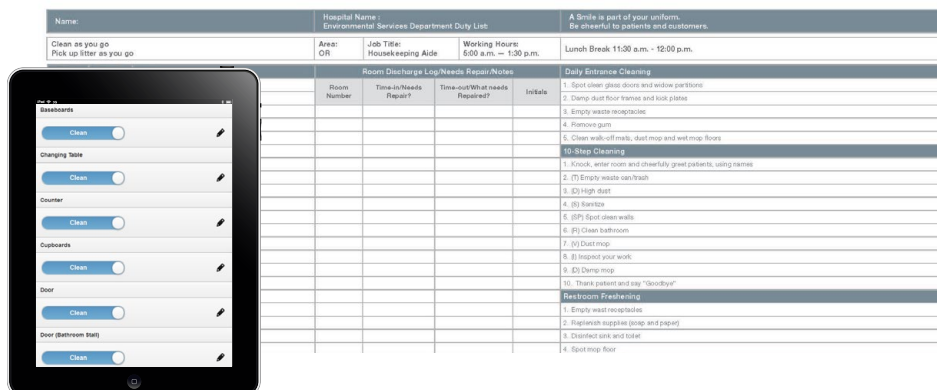
Automated Tracking Program

Cloud-based quality and accountability.

Service Management Systems ensures consistent, high-quality housekeeping services with our cloud-based quality assurance program, OPS360.

Daily Tracking & Inspections

Our staff completes daily tracking forms customized to specific areas we clean in your facility.



Name	Hospital Name	Environmental Services Department Duty List	Working Hours	A Smile is part of your uniform. Be cheerful to patients and customers.
Clean as you go Pick up litter as you go	Area: OR	Job Title: Housekeeping Aide	8:00 a.m. - 1:00 p.m.	Lunch Break 11:00 a.m. - 12:00 p.m.
Room Number	Room Discharge Log/Needs Report/Notes	Initials	Daily Entrance Cleaning	
Time-in/Needs Report?	Time-out/What needs Reported?		1. Spot clean glass doors and window partitions 2. Damp dust floor frame and kick plate 3. Empty waste receptacles 4. Remove gum 5. Clean wall-off mold, dust mop and wet mop floor 6. (B) High dust 7. (T) Empty waste can/trash 8. (B) Kinkless 9. (B) Spot clean walls 10. (B) Clean bathroom 11. (B) Dust mop 12. (B) Inspect your work 13. (B) Damp mop 14. Thank patient and say "Smile!" 15. (B) Disinfecting 16. (B) Disinfecting 17. (B) Disinfecting 18. (B) Disinfecting 19. (B) Disinfecting 20. (B) Disinfecting 21. (B) Disinfecting 22. (B) Disinfecting 23. (B) Disinfecting 24. (B) Disinfecting 25. (B) Disinfecting 26. (B) Disinfecting 27. (B) Disinfecting 28. (B) Disinfecting 29. (B) Disinfecting 30. (B) Disinfecting 31. (B) Disinfecting 32. (B) Disinfecting 33. (B) Disinfecting 34. (B) Disinfecting 35. (B) Disinfecting 36. (B) Disinfecting 37. (B) Disinfecting 38. (B) Disinfecting 39. (B) Disinfecting 40. (B) Disinfecting 41. (B) Disinfecting 42. (B) Disinfecting 43. (B) Disinfecting 44. (B) Disinfecting 45. (B) Disinfecting 46. (B) Disinfecting 47. (B) Disinfecting 48. (B) Disinfecting 49. (B) Disinfecting 50. (B) Disinfecting 51. (B) Disinfecting 52. (B) Disinfecting 53. (B) Disinfecting 54. (B) Disinfecting 55. (B) Disinfecting 56. (B) Disinfecting 57. (B) Disinfecting 58. (B) Disinfecting 59. (B) Disinfecting 60. (B) Disinfecting 61. (B) Disinfecting 62. (B) Disinfecting 63. (B) Disinfecting 64. (B) Disinfecting 65. (B) Disinfecting 66. (B) Disinfecting 67. (B) Disinfecting 68. (B) Disinfecting 69. (B) Disinfecting 70. (B) Disinfecting 71. (B) Disinfecting 72. (B) Disinfecting 73. (B) Disinfecting 74. (B) Disinfecting 75. (B) Disinfecting 76. (B) Disinfecting 77. (B) Disinfecting 78. (B) Disinfecting 79. (B) Disinfecting 80. (B) Disinfecting 81. (B) Disinfecting 82. (B) Disinfecting 83. (B) Disinfecting 84. (B) Disinfecting 85. (B) Disinfecting 86. (B) Disinfecting 87. (B) Disinfecting 88. (B) Disinfecting 89. (B) Disinfecting 90. (B) Disinfecting 91. (B) Disinfecting 92. (B) Disinfecting 93. (B) Disinfecting 94. (B) Disinfecting 95. (B) Disinfecting 96. (B) Disinfecting 97. (B) Disinfecting 98. (B) Disinfecting 99. (B) Disinfecting 100. (B) Disinfecting	

Managers perform inspections and enter the data into OPS360 using a mobile device on their daily rounds.

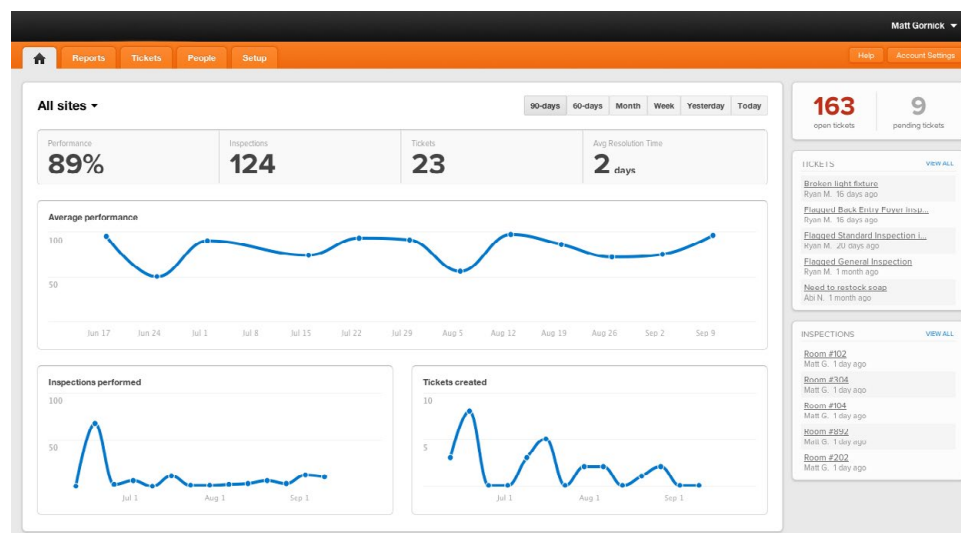
There's nothing for you to install and only one central database to access. Login any time from anywhere and view the same up-to-date data that SMS Management has access to.

Analytics + Accountability

This comprehensive data helps identify weak spots before they become problems. We can track corrections and improvement over time, and even track progress, allowing us to exceed your expectations.

You will have full access to our evaluations, which encourages us to serve your facility with the utmost quality in cleanliness.

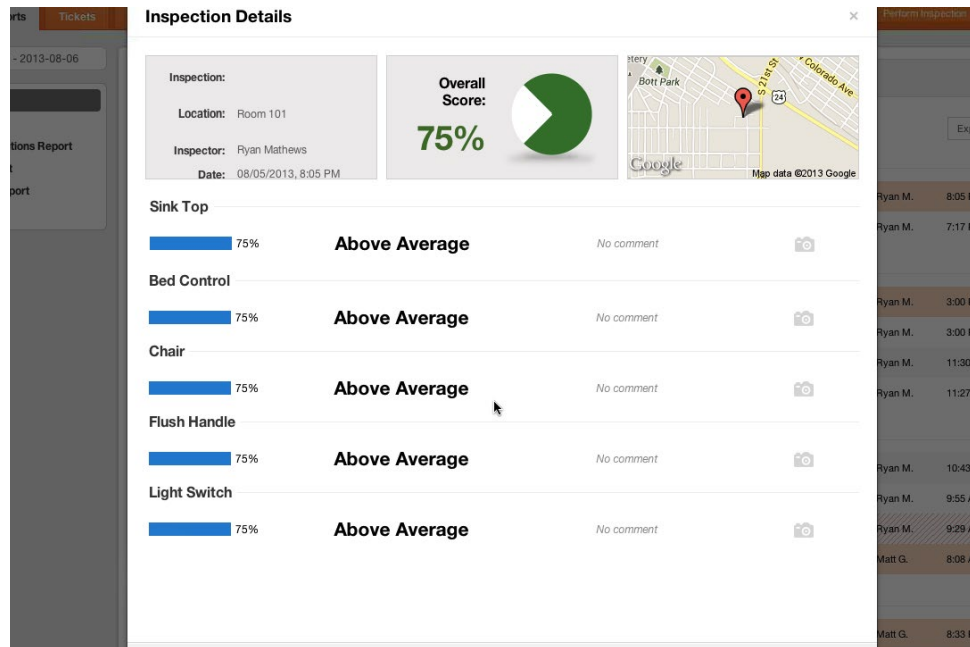
You know what we know.



Customer Support

All communication funnels into this same central location. We handle requests and feedback, while your management engages in every conversation and receives notification when issues are resolved.

You submit a ticket. We handle your requests and feedback.



About Service Management Systems

We specialize in providing full housekeeping and maintenance to high-traffic, public facilities nationwide, designed to improve visitor experiences and keep you grand-opening clean.

Contact

Contact us for more information, to find out how our cleaning services can be customized to your property, or to request a proposal.

615-961-4310

OPS360

Request a Demo

See how OPS360 can raise the bar on your housekeeping with a free, no-obligation demonstration.

Request a demo at info@smclean.com.