

# Success Stories



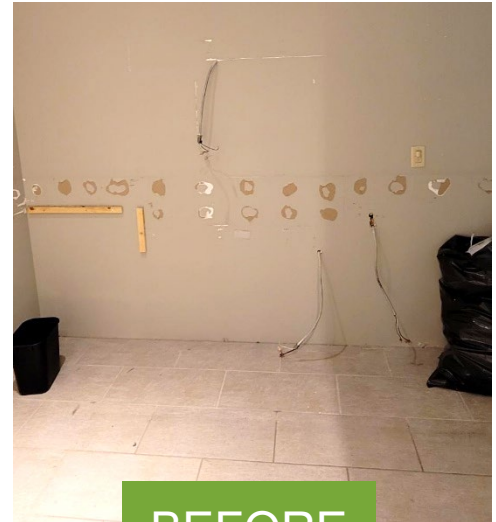
In February 2021, Jim McElhaney, our Operations Manager at Woodland Mall in Grand Rapids, MI, nominated all of his Maintenance Technicians for our Whatever It Takes award. He was so proud of Alexandra Wright, Randall Huttner and Timothy Human for their hard work and achievements earlier in the month that he could not narrow it down to one person for the award.

Woodland Mall had a tenant move out and left the space completely un-leasable. The space was a mess – baseboards and shelves were ripped off the walls, the cash register and outlets were removed and wiring was abandoned everywhere.

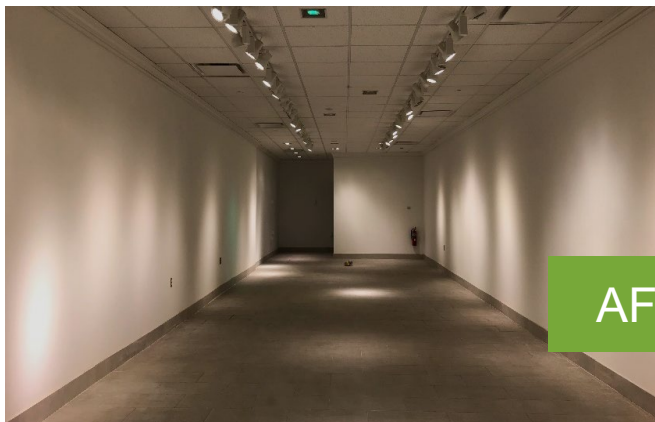
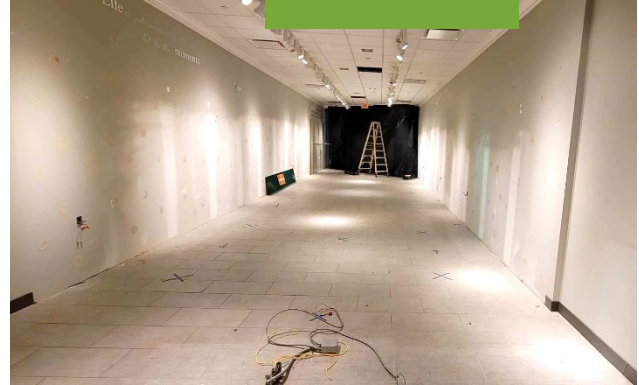
The maintenance team decided they were going to take action to fix the space! They offered our customer, Tony DeLuccia, the General Manager at Woodland Mall, to transform the space and make it leasable again. Doing so reduced the cost to the customer by not having to hire a contractor.

Once finished, Tony was very impressed with the work the maintenance team had completed. Their hard work resulted in the space getting leased ahead of schedule.

Jim says he is blessed to have such a great, hard-working team. They truly exhibited our “whatever it takes” company motto and our core values to keep our customer at Woodland Mall successful.



BEFORE



AFTER

